



Advancing safety  
in relationships, homes  
and communities

# SAFE-PR Multi-Stakeholder Dialogue Action Outcome Tracker



## Philippi 2023

Department	Service Focus	Activity	Output	Indicators	Outcome	Impact
South African Police Service + Department of Community Safety		Localised <b>assessment of the state of Victim Friendly Rooms (VFR)</b> in all of the SAPS police stations in Philippi, Nyanga and Gugulethu by SAFE-Platform members.	<b>Assessment report published and used to co-create action plan to ensure that all VFRs are standardised.</b>	<b>Number of Police Stations with VFRs that are standardised.</b>	Safe, functional VFRs offering containment and a clear referral pathway for survivors, to reduce secondary victimisation and ensure access to support, care and justice.	<b>Survivors of domestic violence are safe and receive post-violence care and justice.</b>
		<b>Audit skill levels</b> of volunteers in all VFRs and <b>create a training plan</b> to ensure that survivors are receiving trauma-informed services.	<b>Skills level report and training plan for VFR volunteers.</b>	<b>Number of VFR volunteers/ personnel increase and stabilised for consistent services by having an allocated budget and resources to support the service.</b>		
		Create a <b>campaign to engage the community on the need for new volunteers and recruit new/additional cohorts</b> who can provide services at VFRs.	<b>Volunteers/personnel are recruited and provide services at VFRs.</b>			
		Engage the Department of Community Safety, Department of Social Development in <b>creating funding portal for 'volunteers'</b> and ensure that we have paid, trained and available counsellors.	<b>Allocated budget and funding that will be used to pay and train personnel in VFRs.</b>			
Department of Justice and Constitutional Development		<b>Training Court Officials</b> which include court security staff, clerks, magistrates etc. <b>as GBV first responders</b> in Philippi Domestic Violence Court (to extend to the full suite of family law services personnel where domestic violence intersects).	<b>Trained court officials that have a gender transformative and victim-centred approach to justice.</b>	<b>Number of trained court officials in and around Philippi (Athlone cluster).</b>	SAFE Court Officials with improved sensitivity to GBV Survivors.	<b>Access to Justice.</b>
South African Police Service + Department of Community Safety		<b>Train SAPS Officials, Neighbourhood Watch, CPF, DV Coordinators as GBV first responders</b> in Philippi and surrounding areas.	<b>Trained safety and security personnel that have a gender transformative and victim-centred approach to safety and security.</b>	<b>Number of officials trained.</b>	Practitioners/ First Responders equipped to deal with GBV. Respond to victims in relationships/in the home.	<b>SAFE in relationships, homes and communities.</b>
Department of Social Development		Department of Social Development to meet with SAFE stakeholders and <b>provide a service-referral map of all care and support services</b> in the Philippi area and surrounds.	<b>GBV area service referral map that details services in the area, who the practitioner is and whether they are DSD funded and/or direct Department service</b>	<b>Official service referral booklet accessible to all in the community.</b>	Access to services for GBV survivors.	<b>Quality and integrated support and care services for survivors.</b>
		GBV social workers and other DSD designated <b>social service practitioners receive training on referral pathway</b> and there is a <b>referral pathway report published quarterly.</b>	<b>Clear referral pathway created and survivors are linked.</b>	<b>Increase in numbers of referrals and service uptake .</b>		