

ANNUAL REPORT 2021 | 2022

# MOSAIC

TRAINING SERVICE & HEALING CENTRE  
combating abuse and gender-based violence



**MOSAIC'S VISION** To end violence against women in all its forms in our society.

**MOSAIC'S MISSION** Our mission is to provide holistic and integrated quality response services to support survivors through the process of healing, and works to change attitudes about gender norms – creating a culture in which women and children are respected as full human beings in their homes, relationships, community and strengthening the care and justice systems through training and advocacy.

**MOSAIC'S APPROACH** Domestic and intimate-partner violence affects a survivor's life-course in a way that is mentally, physically and economically debilitating, thus affecting the way the survivor sees themselves, how they relate to others, and how they see their future. Therefore we focus on providing care, support, healing and justice services in order to ensure true empowerment, creating an enabling environment within which personal growth and development can take place, through our Five Pillar methodology, to ensure long-term change and by living our values.

#### **MOSAIC'S VALUES**

**Equality** – we strive to create an environment where all are welcomed and offered the same quality of service;

**Transparency** – We consistently seek to communicate information and exchange ideas and thoughts which builds trust;

**Integrity** – We will act ethically in all situations and consistently and ensure that all clients know they can depend on us;

**Unity** – We work in solidarity across staff, board members, members and beneficiaries; and

**Service** – We work with dedication in delivering quality services to ensure that our vision and mission is achieved in service of all our clients.



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## BOARD OF DIRECTORS



Linda Thorn  
*Chairperson*



Maxine Case  
*Deputy  
Chairperson*



Majid Hargey  
*Treasurer*



Diana Sochen  
*Secretary*



Floretta Boonzaier  
*Board Member*



Ndangwa Noyoo  
*Board Member*



Francis Nyamnjoh  
*Board Member*

## MEMBERS



Rolene Miller  
*Founder Member*



Michael Bagraim  
*Member*



Christine Rix  
*Member*

# STAFF

Our team of caregivers continued to respond to the needs of victims of domestic and sexual violence, providing direct services despite the risk to their own health and that of their families. Our team showed patience, strength and courage and we are very proud that they continue to live out the MOSAIC values. We are grateful for the strategic leadership that we continue to receive from the board of directors and members.

## **Executive Director**

Adv Tarisai Simona Mchuchu-MacMillan

## **Deputy Director**

Riaan Goosen

## **Programmes Manager**

Nandipha Ganya

## **Monitoring, Evaluation and Learning Manager**

Dr Leo Chimeri

## **Advocacy, Policy and Research Officer**

Kerryn Rehse

## **Court Support and Safe Projects Manager**

Merl Swartz

## **Accountant**

Marion van Schalkwyk

## **Administration Officer**

Hilary September

## **Receptionists**

Beldine Lubbe  
Noxolo Gifta Kula

## **Logistic Officer**

Moegamat Hendricks

## **Data Capturer**

Chantal Meyer

## **Housekeepers**

Gloria Feni  
Faiza Daniels

## **Social Workers**

Anga Mntuyedwa  
Gertruth Jantjies  
Zikhona Jongizulu  
Sacha Paulse  
Ncumisa Yazo  
Lungiswa Ngquke

## **Social Auxiliary Workers**

Mercy Zoleka Mali  
Ntombebala Lucia Mquqwana  
Lucky Charlotte Sihopo  
Dandrewnecia Bocherds  
Monique Selela

## **Linkage Officers**

Zizile Alfa Fundzo  
Ntombikayise Lignorla Magwaxaza  
Yoliswa Ncindi

## **Sexual Violence Counsellors**

### **Atlantis TCC**

Charlene Alberts  
Melony Daniels  
Elizabeth Januarie  
Belinda Marilyn Williams

### **Khayelitsha TCC**

Vumisa Langa  
Nonkumbulo Veronica Mpande  
Busiswa Mxinwa  
Nozuko Nancy Samka

### **Worcester TCC**

Samantha Marlene Davids  
Karin Geraldine Links  
Nolundi Mercy Sam-Tshandu  
Angela van Vuuren

## **Court Support Workers**

### **Western Cape**

Pamella Bente  
Tamia Crotz  
Gwyneth Gordon  
Chantal Herman  
Nombulelo Winifred James  
Mildred Klink  
Maria Lamani  
Adelaide Maluleke  
Ntombizandile Mayo  
Nomhle Mdayi  
Vanessa Pietersen  
Zaida Samuels  
Mbambo Siphokazi  
Theresa Angeliqwe Michaels

### **KwaZulu Natal**

Hawa Allie  
Ronel Kennedy

### **Pretoria**

Mhlaba Caroline Ngubeni  
Martha Nkwe

### **Shelter House Mothers**

Melinda Claasen  
Gillian Isaacs  
Rolene Erasmus  
Paulynechia Pieters  
Hurchelle Bezuidenhout  
Marionese Berenda Esau

## CHAIRPERSON'S REPORT

**27 804 people were assisted by MOSAIC during the year 2021/22, by a staff complement of only 63.** We know this is a small fraction in comparison to the number of people who are experiencing domestic and intimate-partner violence daily, but we are proud that we are doing something about it!

MOSAIC has continued to support, heal and empower women, children and men who have suffered the ills of a society wracked with pandemics, poverty and civil unrests. Violence in the home, relationships and communities continue to cause suffering and the slow access to care and justice make the situation even worse for survivors. Once again, MOSAIC has stepped up, showed up and continued to provide a model of care that we hope can be replicated in many communities. Resilient staff teams have addressed many of the societal issues facing survivors of intimate partner violence. Creative approaches have been applied in enabling a sense of community among survivors and creating a sense of safety.

There has been a focus on linking with the justice system to improve the access to the support and care services. This has gone hand in hand with the capacity building of the staff members, who are constantly being upskilled and trained in ways that empower the people they serve as well as themselves.

Through multi-stakeholder coordination and collaboration with SAPS, DOH, DSD as well as religious and traditional healers, and backed and informed by increased digitisation and evidence-based research with the partnership of the Gender Health Justice and Research Unit at UCT, the implementation of domestic violence laws and regulations are enabled.

All this, and more, is only possible due to the insight and wisdom of our staff, beneficiaries supporters and donors. On behalf of the MOSAIC board, I thank you all, most sincerely.

We are grateful for your contributions, as now, many, many people have a chance of facing a better future being supported by MOSAIC.



Sincerely Yours,  
Linda Thorn  
MOSAIC Board Chairperson



# EXECUTIVE SUMMARY

We were hoping that when the 2021/22 financial year kicked in, COVID-19 and its accompanying lockdowns would be a thing of the past, yet this was not the case. We not only had to contend with the effects of the virus, we also had to deal with service interruptions due to taxi strikes, civil unrests and floods. We also witnessed the impact of hunger as our driver was hijacked while delivering food parcels. In the face of all these challenges, I want to highlight the resilience of all our staff teams who worked tirelessly to ensure with each societal issue, survivors of domestic and intimate-partner violence had access to support and care services, including linkage to justice. The psychological pressures on providers of care cannot be underestimated and this is why we ensured that there were supportive structures to debrief. As an organisation, the pressures also pushed us to be very reflective on the way we operate and how we can be creative in preserving energies, creating a sense of community and belonging that allows for team members to be innovative and resilient in stretching times and beyond. We are grateful to all funding partners who continued to allow the care work to continue in a paced manner and for allowing for flexibilities when certain deliverables could not be reached as a result of the restrictions and added pressures of the COVID-19 pandemic.

Key to preserving energies within MOSAIC and strengthen our care is by deliberately connecting our efforts, results and lessons from our services to survivors to our research, policy and advocacy, ensuring that we begin to dismantle the barriers to survivors accessing care, safety, security and justice. This has ensured that we start piloting a model through the SAFE Project that aims to strengthen and improve prevention of and response to domestic violence through local level multi-stakeholder coordination and collaboration. MOSAIC has created three multi-stakeholder SAFE Platforms in Philippi, Mitchells Plain and Paarl with participation from SAPS, DSD, DOH, neighbourhood watch members, religious

The psychological pressures on providers of care cannot be underestimated and this is why we ensured that there were supportive structures to debrief.

and traditional leaders. To adequately build the SAFE model, we realised that the model needed to be based not only on MOSAIC's experiences with survivors of domestic violence, but also on how the government stakeholders at a local level are implementing the Domestic Violence Act and how they see the barriers to implementation of the Act. We realised that MOSAIC as a service provider was largely operating in a government system that should respond, but was not doing so for the protection of survivors. In order to strengthen the care, safety, security and justice system, the systemic solution to improving women's safety and strengthening the protection order system had to be locally grounded and based on evidence. Thus, MOSAIC in partnership with the Gender, Health & Justice Research Unit (GHJRU) at the University of Cape Town conducted research with the aim to gather and understand the Domestic Violence Act's (116 of 1998) current implementation across South African Police Services (SAPS) stations and magistrates' courts in Cape Town and the Winelands.

The study aimed to gain understanding about the duty bearers' knowledge of the Act and the attached regulations and national instructions and the challenges experienced in implementing the Act. We are very grateful to present 'Protection orders must protect:

exploring the implementation of the Domestic Violence Act (116 of 1998) at local Magistrates' Courts and police stations in Cape Town and the Cape Winelands'. The report confirms inconsistencies in the implementation of DV law and regulations across the CJS. The study highlighted perceived internal and external challenges to implementing the law and varying levels of knowledge of the law and dynamics of DV, resulting in multiple systemic failures in the provision of access to justice for victims. It spotlighted the reliance on training devoid of capacity building on the dynamics of DV and how to negotiate the complexities of DV as ineffective



# January 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
26	27	28	29	30	31	New Year's Day 1
New Year's Day Observed 2	3	4	5	5	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

*working together to wipe out domestic violence*



Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has. – Margaret Mead

across the CJS. Finally the study uncovered unofficial collaborations at a district level formed between government and CSOs to strengthen DV prevention and response. The findings provide an evidence base to direct the operational change in the CJS; establish and pilot of the MOSAIC SAFE Model – localised multi-stakeholder collaboratives to enable better service response and to inform national training programmes across the CJS. The report was launched in December 2021 and we look forward to implementing the recommendations and working together with the stakeholders, especially SAPS and DOJCD to strengthen response services to domestic and intimate-partner violence.

As a result of the targeted strategy to strengthen the system and ensure that protection orders become worth more than the paper they are written on and actually serve to protect survivors, MOSAIC accelerated its advocacy and engagements at all three levels, local, provincial and national. MOSAIC is an active participant and ensures domestic violence is prioritised in the NSP on GBVF Pillars, the Inter-Sectoral Committee on Domestic Violence and Femicide, the Gender Justice Forum, Victim Empowerment Forum. MOSAIC's advocacy was very key in ensuring that the Domestic Violence Amendment Act 14 of 2021 was enacted. MOSAIC notes that the advocacy has just begun as domestic violence in South Africa has been long neglected by the system bearers and treated as a 'private matter' to the extent that the foundations of implementation are weak and will not be easily solved by a well worded and intentioned law without regulations, coordination and monitoring systems. We also amplified our advocacy by having consistent messaging on radio, television and newspapers including ensuring that we publish and distribute our internal and external newsletters. The focus of our advocacy has been ensuring that there is a focus on domestic and intimate-partner violence, it is not a private matter and all must report it when it happens and it must be investigated!

To ensure that we are being responsive to the context that our beneficiaries live in, we managed to leverage resources and enhance our sewing programme by administering an in depth second level course for six women survivors and pay them a stipend. We also managed to distribute over 200 care packs and 4 600 food parcels benefiting 18 400 people in families who had been receiving counselling support services. This was largely supported by the Kolisi Foundation.

MOSAIC also extended its services in a few ways, we expanded our continuum of care to sheltering women survivors and their children up-to-the age of 18 regardless of gender, the shelters are located in rural areas in the Hessequa municipality. In partnership with the Western Cape Department of Social Development, we opened the two shelters, Peonies House for Women and Protea House for Women. Protea is a stage one shelter that houses women and their children for a maximum of two weeks and Peonies is a stage two shelter that houses women and their children for a maximum of three months, however it could be extended to six months should there be a need. This has allowed MOSAIC to start extending its long standing services such as court support and gender transformative community engagement workshops. With the generous support of the Karuna Foundation Trust, MOSAIC is able to start extending literacy and computer classes, including entrepreneurship development.



# February 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	1	2	3	4	5
6	7	8	9	10	11	12

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The greatness of a community is most accurately measured by the compassionate actions of its members. – Coretta Scott King



The pandemic also presented opportunities for the organisation to improve the way it engages with its beneficiaries, recognising that through digitisation, we could create more engagement time between beneficiaries and support staff such as social workers and court support workers. Our beneficiaries want to be listened to and if a staff member is spending more time completing forms than engaging with the beneficiary, then they are not heard. Our MEL and programmes team have begun transferring the teams to use salesforce in an effort to reduce the paperwork. The court support team is the first to transition. This is in line with our strategy to digitise our learning materials. We also have begun elevating all programme staff to ensure that survivors receive the best care from suitably qualified staff who are accountable to a professional body. This means that all our staff who were lay counsellors are being provided with opportunities to study towards their social auxiliary worker certificates so that they can be registered with the council. This enhances their skills and earning capacity overtime and also safeguard the organisation in providing quality, survivor-centred services.

I am proud that despite the challenges, MOSAIC continued to provide the best care and reached 27 804 people in 2021/22. On behalf of the MOSAIC team and beneficiaries, I would like to extend a heartfelt thanks to our board of directors that provides a constant and consistent guidance to ensure that we remain focussed, no matter what. To our donor and partners who are generous with their funds and expertise, we are grateful and hope that you will continue to support MOSAIC.



Yours in Solidarity,  
Adv Tarisai Mchuchu-MacMillan  
Executive Director



# March 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	1	2	3	4	5
6	7	International Woman's Day	8	9	10	11
13	International Day for the Elimination of Racial Discrimination	14	15	16	17	18
20	Human Rights Day	21	22	23	24	25
27	28	29	30	31	1	2
3	4	5	6	7	8	9

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There is immense power when a group of people with similar interests gets together to work toward the same goals. – Idowu Koyenikan



## HIGHLIGHTS 2021 | 2022

### *Deepening Collaborations to Strengthen DV/IPV Response*

#### **SAFE Campaign launch**

The SAFE Campaign was launched on the 8th of June at the Kanyisa House of Smile Hub in Philippi. The campaign was launched through the unveiling of the SAFE art installation followed by a stakeholder dialogue led MOSAIC.

The launch was attended by various key stakeholders that form part of the inaugural SAFE Platform located in Philippi East, with a focus on Philippi East and Browns Farm. The stakeholders include representatives from civil society organisations, government departments, faith-based and traditional leaders and community members.

As the SAFE project moves into phase two, MOSAIC together with hub partners, will focus on convening with stakeholders for collective planning and shared measurement practices towards strengthening the DV response in Philippi.



### **Learning through Research Collaborations**

For 29 years MOSAIC has built best practice methods that work to prevent and respond to domestic and intimate-partner violence, however as a practice-based organisation all our resources have been going to practice and very little to documenting our learning. In 2021/22, we accelerated our learning through documentation, formal research and data analysis. Through these, we focused on learning from the 'SAFE Platforms' engagements and the 'Protection Orders Must Protect' that helps us understand better why police officers, clerks and magistrates are not implementing in accordance to the dictates of the Act. We are very grateful to the Gender, Health & Justice Research Unit (GHJRU) at the University of Cape Town for the support and partnership in our research and ensuring that our research passes the ethical review standards.

MOSAIC and The Children's Institute at the University of Cape Town, conducted a research study to deepen our understanding of how violence against women (VAW) and violence against children (VAC) intersects. The study aimed to examine community perceptions of VAW and VAC, the social norms that underpin these forms of violence, and how families commonly experience these intersecting forms of violence within high violence communities in South Africa. We conducted focus group discussions with community members in Mitchells Plain and Paarl, focusing on adult males and females (who are in intimate relationships) as well as young people to gain their perspectives of how these forms of violence come together in the home and community. The Children's Institute also conducted some in-depth interviews with stakeholders within these two communities. MOSAIC will be using the findings with support from the CI to adapt its SAFE AT HOME, SAFE IN RELATIONSHIPS manual to include intervention support to community members as adults, parents who can be safe for children.

# April 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	29	30	31	1	2
3	4	5	6	Good Friday 7	8	9
Family Day 10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	Freedom Day 27	28	29	30
1	2	3	4	5	6	7

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 PHYSICAL ABUSE · SEXUAL ABUSE · ECONOMIC ABUSE · EMOTIONAL ·  
 VERBAL & PSYCHOLOGICAL ABUSE · SPIRITUAL & CULTURAL ABUSE

The innovation and resilience of grassroots justice groups continues to give me hope in these dark times – Graça Machel





## Expanding Services for Women in Rural Areas

We had an exciting year as we celebrated expanding services to women who live in the rural areas of the Western Cape, in little towns that we overlook. In partnership with the Western Cape Department of Social Development, Victim Empowerment Programme and Minister Sharna Fernandez legacy project, MOSAIC launched two shelters in the Hessequa Municipality in Heidelberg and Albertinia areas. The much-anticipated launch event was a success and well-attended by various stakeholders and staff.

Together with local stakeholders, we are working to respond and start the framework for violence prevention. Our stakeholders include South African Police Services, Department of Social Development, Department of Health, National Prosecution Authority, our sister NGOs like Child Welfare and ACVV and the community members. We are also very grateful for the support of the Western Cape and National Shelter Movement of South Africa.

We are proud and excited that survivors of domestic violence in these rural areas will finally have access to services, especially as the municipality forms part of the rural Western Cape, which has very few services for victims of GBV.

## Staff Training – Social Auxiliary Work Course

MOSAIC provides opportunities for team members to build their skills within their areas of work. In 2021/22 we had seven lay counsellors registered for the SAW courses. The course is designed to upskill and boost their knowledge and confidence in providing services to beneficiaries. The course is convened over a year by qualified social workers, and after completion, the students can register as Social Auxiliary Workers with the South African Council for Social Service Professions (SACSSP).

*“The course is very important to me because I am learning more about my job and gaining more experience. That knowledge will help me get a certificate as a qualified Social Auxiliary Worker,”* says Martha Nkwe, Pretoria Court Support Worker. Martha is successfully balancing the demands of coursework and assignments with her work at MOSAIC. *“I am very excited to be enrolled in the course and that soon I will know a lot more about my work,”* says Martha.

For Caroline Ngubeni, Pretoria Court Support Worker, the course is an opportunity to broaden her services to clients. *“I needed to do this because as a Court Support Worker, my job description is limited and sometimes, I feel I could assist clients further, but I can’t. So with the qualification, I will be able to do more and have more knowledge in assisting my clients. I am enjoying my studies and hoping to study further even after I complete this course. Thank you, MOSAIC, for making this possible.”*

The course participants agree that while the course work is demanding, it’s exciting but, more importantly, essential to advancing their careers and work. *“Once I complete the course, I will be registered as a Social Auxiliary Worker and can obtain a South African Council for Social Service Professions (SACSSP) number which I need for my work with domestic violence clients. I am also learning the legal aspects of my work that I didn’t know when I started working as a Court Support Worker, which makes me feel more confident in doing my job,”* says Hawa Allie, Durban Court Support Worker.

# May 2023



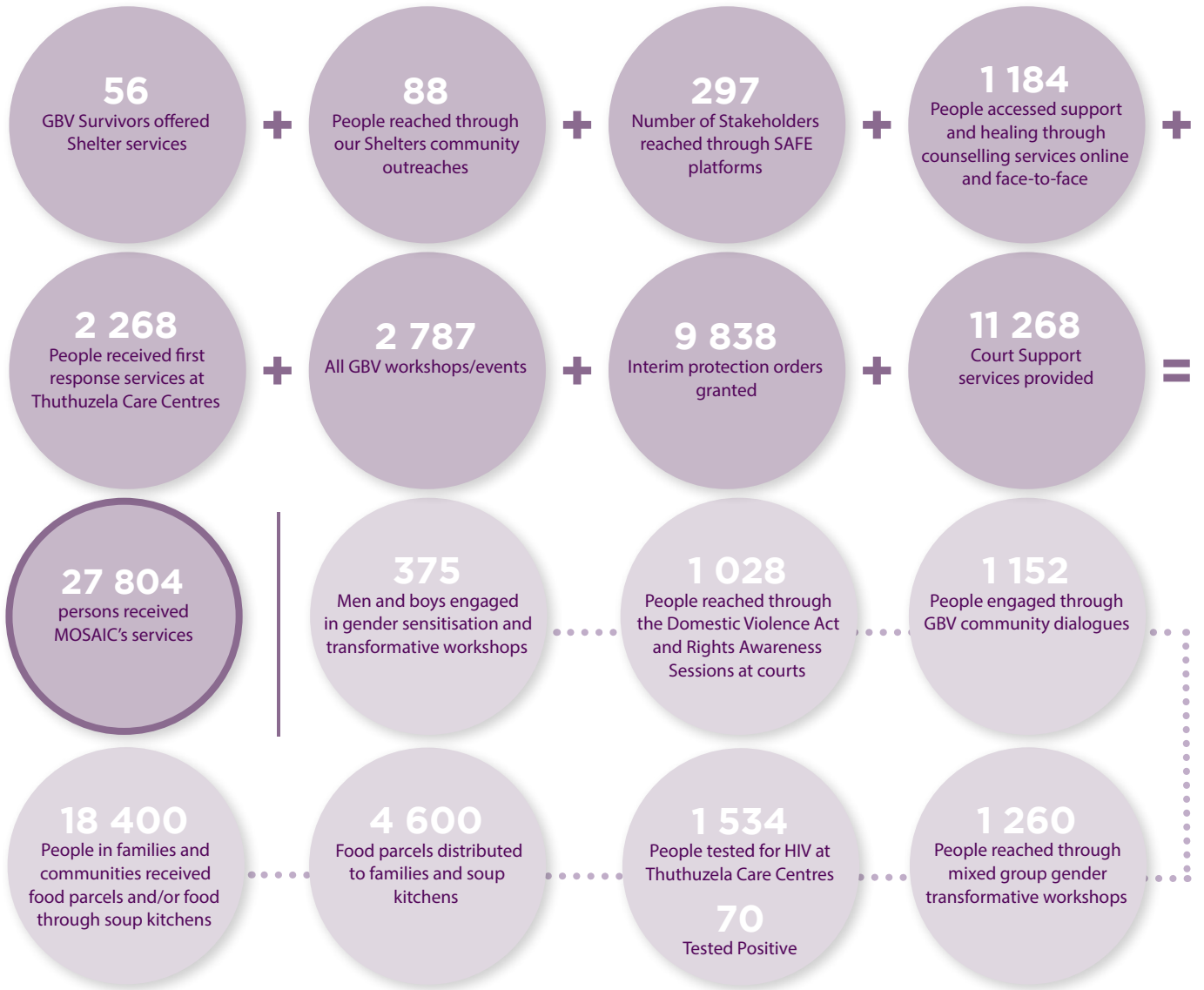
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
24	25	26	27	28	29	30
Workers' Day 1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	International Day Against Homophobia, Transphobia, and Biphobia. This event seeks to raise awareness for the rights of LGBTQ+ individuals. 17	18	19	20	21
22	23	24	25	26	27	28
Day One: Child Protection Week 29	30	31	1	2	3	4

*working together to wipe out domestic violence*

*We are only as strong as we are united, as weak as we are divided.*  
– JK Rowling



# 2021 | 2022 IN NUMBERS



# June 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
29	30	31	1	2	3	4
Final Day: Child Protection Week 5	6	7	8	9	10	11
12	13	14	15	Youth Day 16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

*working together to wipe out domestic violence*

Unity is strength...when there is teamwork and collaboration, wonderful things can be achieved.  
- Mattie Stepanek



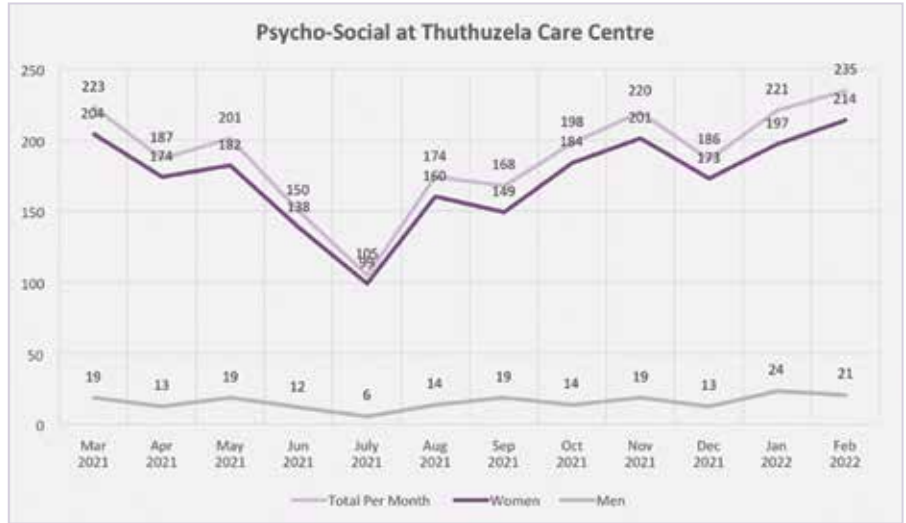
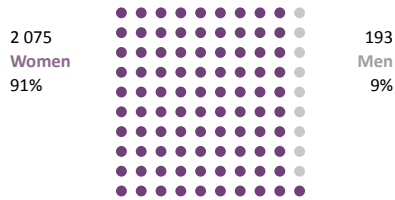
# PROGRAMME IMPACT DETAILS 2021 | 2022

## First Responders Services:

### Thuthuzela Care Centres (TCCs)

In the 2021-2022 financial year, a total of 2 268 clients were assisted at our three Thuthuzela Care Centres. Out of the 2 268, a total 2 075 were women, whilst men were only 193. Thus, women constitute 91% of the clients assisted at our TCCs. This shows that women remain to be the majority of clients assisted at our TCC's compared to men.

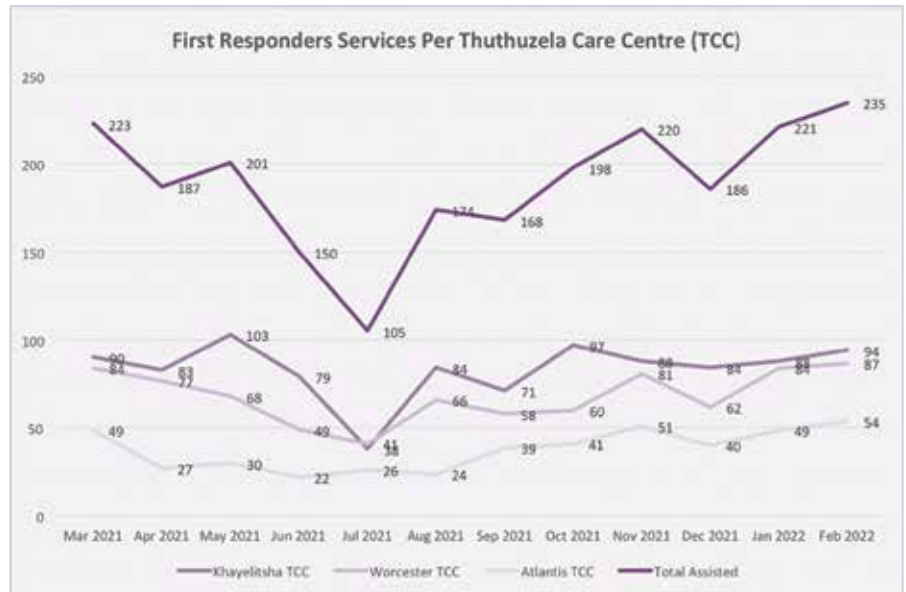
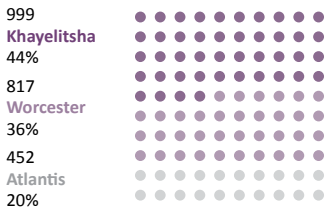
**Total Number of Clients Assisted: 2 268**



### First Responders Services breakdown per Thuthuzela Care Centre (TCC)

Khayelitsha TCC assisted 999 people, followed by Worcester TCC which assisted 817 people and last but not least Atlantis TCC assisted 452. The figures show that Khayelitsha continue to be our highest performing TCC, followed by Worcester. However, in the coming financial year a Social Auxiliary worker and a linkage offer will be added to the Atlantis TCC team to boost our services demand.

**Assisted per Thuthuzela Care Centre**



# July 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
26	27	28	29	30	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	Mandela Day 18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

*working together to wipe out domestic violence*

Where there is unity there is always victory.

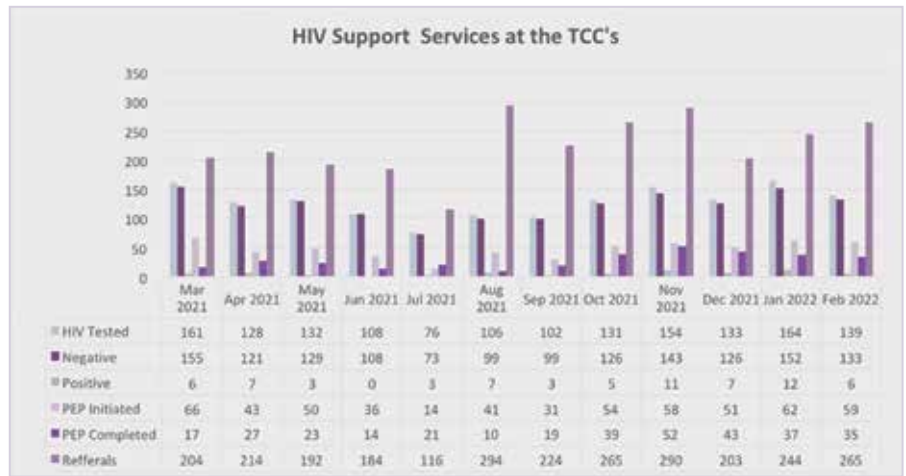
– Publilius Syrus



combating abuse and gender-based violence

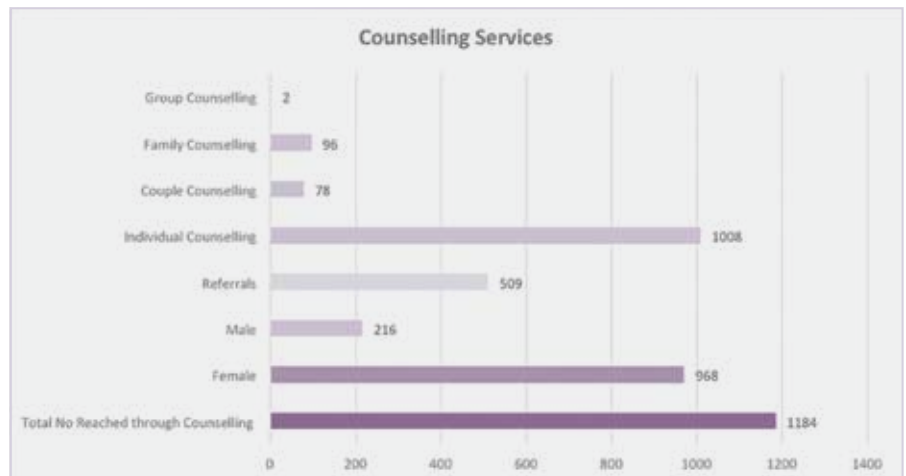
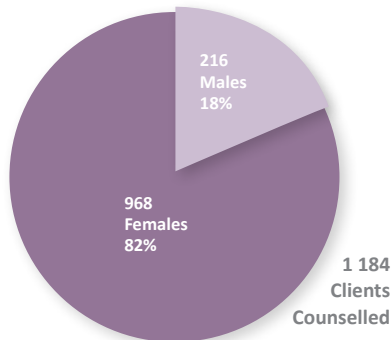
### HIV Support Services at the TCC's

MOSAIC three TCC's offers HIV support services which involves the following; trauma containment, counselling, HIV testing, PEP initiation and multiple referrals for diverse services such as legal support and external social workers. A total of 1 534 clients were tested for HIV out of the 2 268 clients assisted at our three TCC's. Out of the 1 534 tested only 70 clients tested HIV positive. Furthermore, 565 clients were initiated on PEP after reporting a sexual violence with 72 hours of the experience and 337 clients completed the PEP treatment. A total of 2 695 referrals were made for external specialist services such as legal support and external social workers.



### Counselling Services

A total of 1 184 people received social counselling from MOSAIC social workers situated in our four counselling sites around Western Cape. Out of the 1 184 clients reached, 968 were women, whilst 216 were males. A total of 509 people were referred to other service providers such as the Department of Health, Department of Social Services and SAPS for further help.



# August 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
31	1	2	3	4	5	6
7	8	National Women's Day	9	10	11	12
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

*working together to wipe out domestic violence*

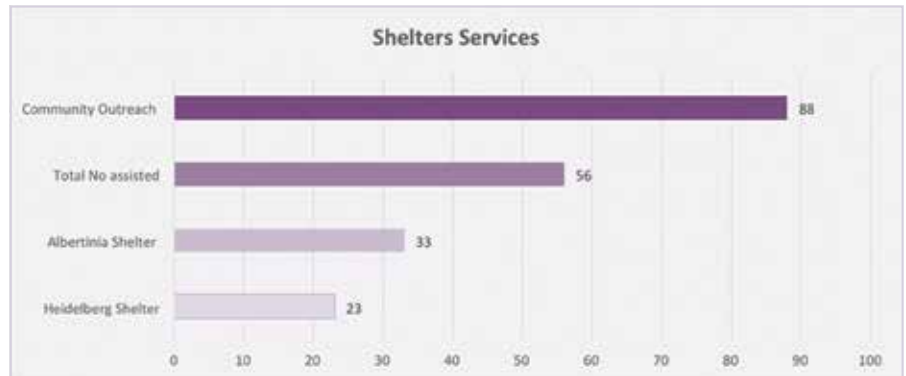
Coming together is a beginning. Keeping together is progress. Working together is success.  
 – Henry Ford



### Shelter Services

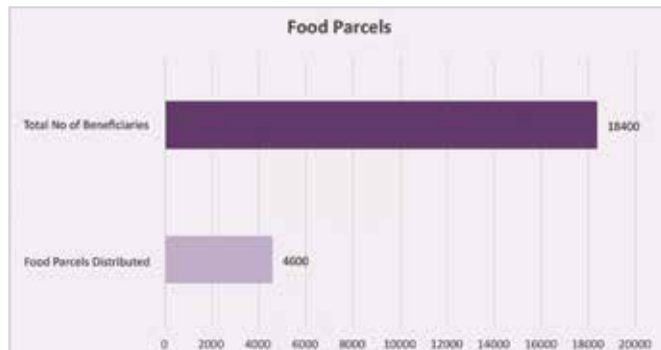
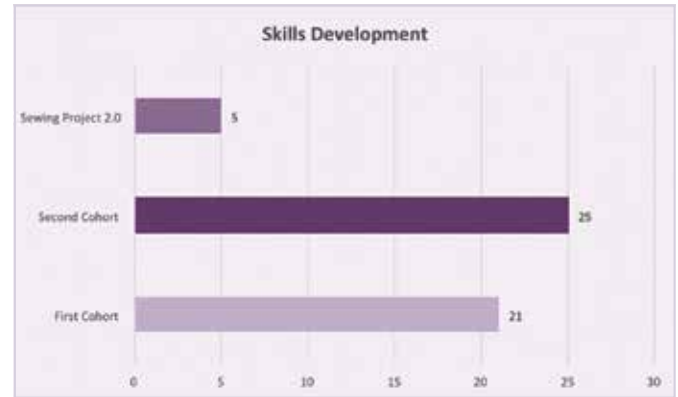
MOSAIC successfully launched two shelters in Heidelberg and Albertinia in April 2021. The shelters have been a success and a total of 56 clients have been assisted since the launch of the shelters.

The Albertinia shelter assisted 33 clients, whilst Heidelberg assisted 23 clients. Heidelberg shelter conducted some outreach activities in the community around and managed to reach a total of 88 clients.



### Skills Development

MOSAIC emphasises skills development and training for survivors of domestic violence so that they can access employment opportunities, create their own businesses or pursue further education and training in various fields such as catering and sewing. In the 2021-2022 financial year, we launched the second phase of the sewing project called Sewing Project 2.0. The first cohort consisted of 21 women who took part in the sewing project in 2020, followed by 25 women in the second cohort in 2021. The first cohort and second cohort were trained in basic sewing skills. Interviews were contacted to choose five beneficiaries from the first cohort who showed potential and desire to take their sewing skills further. The five ladies who were chosen received a stipend for three months between September and December 2021. They were basically contracted to make garments such as masks, shopping bags, skirts, shirts using the MOSAIC fabric. The garments that they made are going to be sold on MOSAIC online store once it's up and running.



### Food Parcels

MOSAIC through the sponsorship by the Kolisi Foundation has managed to distribute food parcels to families around Western Cape communities. The primary beneficiaries are the survivors of GBV and their families. Majority of the beneficiaries are not working and yet they have to fend for their families. A total of 4 600 parcels have been distributed and it managed to reach out to 18 400 family members. Thus, they have benefited by having food on their table.

# September 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	National Wills Week 12	13	14	15	National Wills Week Ends 16	17
18	19	HeForShe: This movement was started by the UN with the goal of promoting gender equality 20	21	22	23	Heritage Day 24
Heritage Day Observed 25	26	27	28	29	30	1
2	3	4	5	6	7	8

PHYSICAL ABUSE · SEXUAL ABUSE · ECONOMIC ABUSE · EMOTIONAL, VERBAL & PSYCHOLOGICAL ABUSE · SPIRITUAL & CULTURAL ABUSE

*working together to wipe out domestic violence*

Together, ordinary people can achieve extraordinary results.  
– Becka Schoettle





**Gender Transformative Workshops**

MOSAIC conducts Gender Transformative workshops to increase in public awareness of GBV and increase in engagement with communities to improve awareness of harmful social and cultural norms that are linked to domestic violence. Resultantly, the total reach for Mixed Group GBV workshops was 1 260 and for community dialogues and events it was 1 152. The Engaging Men and Boys GBV workshops managed to reach a total of 375 men.



**GBV Workshops Impact Analysis**

In the 2021-2022 annual year, a total of 1260 attended our GBV workshops. A self-administered questionnaire was used for Pre and Post assessment before and after OUR GBV workshops. A pre- and post-assessment was done to see if there was a significant difference in knowledge and attitudes about GBV among people who attended our workshops. People who attended our GBV workshops completed a total of 647 pre and post questionnaires. This indicates that out of a total population of 1 260 participants who attended our GBV workshops, 51% completed the pre and post questionnaire. As a result, the GBV impact analysis' representation sample is 51%. Out of the 647 clients who participated in the assessment, 351 (55%) were women, whilst men were only 296 (45%). MOSAIC conducts prevention workshops focussed on equipping women, girls, men and boys including non-binary persons with knowledge about how to live equitably,

communicate assertively, positively and respectfully without violence. Our workshops are focussed on addressing gender norms that give rise to GBV, in particular domestic and intimate-partner violence. We also focus on creating rights awareness and how to access services should you experience any violence. Topics include, what is GBV and the different types, we look at the cycle of violence and why women do not report. We then focus on what the law provides, human rights and what every person is entitled to. The focus topics are extensive. MOSAIC focusses on building capacity in the communities to prevent GBV and provides information about reactionary measures to take in the event of GBV incidences. Thus, workshops equips community members with valuable information about how to access their rights and use them to protect themselves and how they can raise their voices should their rights not be respected.

# October 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
25	26	27	28	29	30	Mental Health Awareness Month begins. Pride Month begins. 1
2	3	4	5	6	7	8
9	World Mental Health Day: Mental health awareness and education – support efforts by reflecting on your own biases and advocating against social stigma. 10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

*working together to wipe out domestic violence*

The power of one, if fearless and focused, is formidable, but the power of many working together is better. – Gloria Macapagal Arroyo

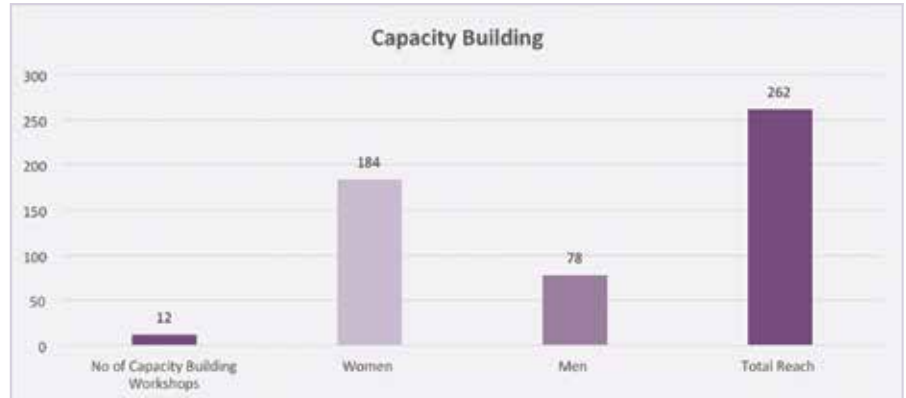
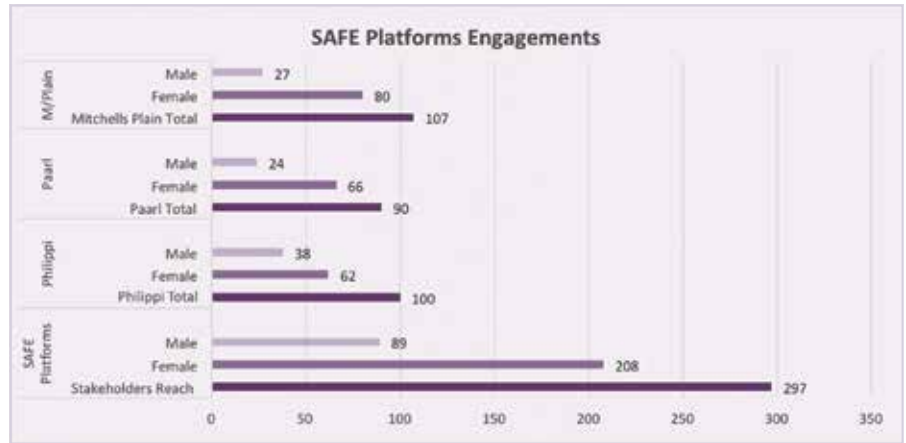


## SAFE Platforms

A total of 297 stakeholders were reached in all the three platforms namely; Philippi (100), Mitchells Plain (107) and Paarl (90).

The Stakeholders involved the following:

- Officials from the Departments of Justice, Police, Social Development, Health, Community Safety and Community Policing Forums;
- NGOs and CBOs;
- Domestic violence experts and practitioners;
- Religious and traditional leaders;
- Select community members, policy makers; and
- Domestic Violence/Intimate Partner Violence survivors.



# November 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		<b>MOSAIC turns 30!</b> For 30 days, let's highlight 30 years of making a difference.				
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	International Day for Tolerance: This UN holiday was founded to encourage respect among various people regardless of culture, language, religion, or ethnicity.	16	17	18
20	21	22	23	24	Day One: 16 Days of Activism	25
27	28	29	30	1	2	3
4	5	6	7	8	9	10

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If you take out the team in teamwork, it's just work. Now who wants that?  
 – Matthew Woodring Stover





# December 2023



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
27	28	29	30	1 <i>World AIDS Day: This day highlights the importance of HIV/AIDS awareness and raises money for its cure.</i>	2	3 <i>International Day of Persons with Disabilities: This United Nations holiday raises awareness for the rights of individuals with disabilities.</i>
4	5	6	7	8	9	10 <i>International Human Rights Day: Adopted by the UN in 1948 following the Universal Declaration of Human Rights. Final Day: 16 Days of Activism in SA.</i>
11	12	13	14	15	16 <i>Day of Reconciliation</i>	17
18	19	20	21	22	23	24
Christmas Day 25	Day of Goodwill 26	27	28	29	30	31
1	2	3	4	5	6	7

*working together to wipe out domestic violence*

A good collaboration pushes the boundaries of both partners.  
– Neil Blumenthal



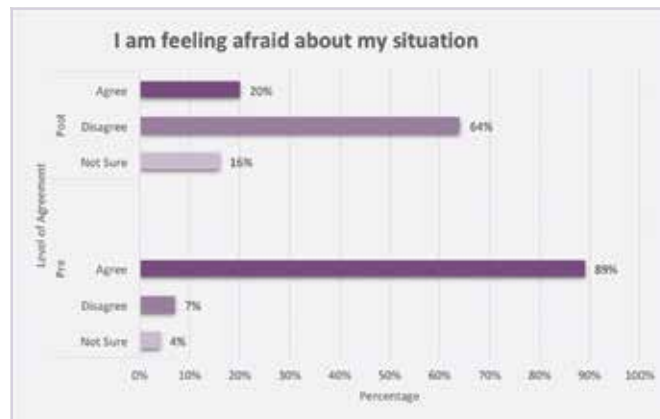
## Pre and Post Evaluation Findings

**Emotional Wellbeing:** As shown (right) on arrival to MOSAIC court clients were asked on the pre assessment survey whether they were feeling afraid because of the domestic violence that had happened. Majority (89%) of the participants indicated that they were feeling afraid, 7 % disagreed with the statement, whilst 4% indicated that they were not sure. However, on the post assessment survey, 64% of clients indicated that they were no longer afraid after accessing MOSAIC services. The results shows that when clients arrived at the MOSAIC courts they were afraid but after getting trauma containment, counselling services and help with the protection order processes, they were no longer afraid of their situation and going back to their abusive partners. Thus, participants were confident and feeling safe to return to their homes and communities.

**Awareness:** Clients were asked a question titled, "I think when women get rights, then they are taking rights away from men." This question was meant to assess the awareness of clients concerning the rights of women. In the pre-assessment, 76% of clients indicated that when women get rights, they will be taking rights away from men. On the contrary, 19% disagreed with the statement, whilst 5% were not sure. In the post-assessment, 83% of clients disagreed that when when women get rights, they are taking rights away from men, 6% agreed with the statement whilst 11% were still not sure. The results of the study shows that there was a remarkable rise in in awareness of women rights especially around domestic violence issues. Women having access to justice it does not mean that they are taking rights away from men but they are exercising their constitutional rights. Thus, MOSAIC court services contributed to an awareness and better understanding of rights and GBV for women.

## MOSAIC Services

After accessing services, clients were asked if MOSAIC has provided them with high quality response services through offering psycho-social support, referrals and legal advices about taking a Protection Order. In response to the question, 83% of clients indicated that MOSAIC offered them high quality response services, 11% were not sure and only 6% disagreed with the statement. The results of the assessment shows that majority (83%) of clients were provided with high quality response services that includes psycho-social support, referrals and legal advices about taking a Protection Order. Nevertheless, there is still room for improvement given that a minority of 6% indicated that they were not satisfied with the services. Conclusively, MOSAIC strives to provide high quality services to our court clients as indicated by the majority (83%) of clients who received our services and it will continue to do better until Gender Based Violence is eradicated in our communities.



## Conclusion

The MOSAIC Court support service impact analysis shows that there was a significance positive change or difference before the clients received MOSAIC services and after. This is demonstrated by the fact that 89% of clients said they were terrified during the pre-assessment, while 64% of clients said they were no longer afraid after using MOSAIC services in the post-assessment survey. Furthermore, 83% of clients indicated that MOSAIC offered them high quality response services through offering psycho-social support, referrals and legal advices about taking a Protection Order. However, there is still room for improvement given that a minority of 6% indicated that they were not satisfied with the services. Conclusively, significant progress or impact has been made in the last 12 months, however the positive impact should not be laurels for MOSAIC to rest on but it should be a motivator to continue to provide quality court services and access to justice to women and children in the communities until GBV is eradicated in the society.



In 2021/22, we deepened our practice and learning towards activating and coordinating multi-stakeholder collaborations at local, provincial and national levels so to accelerate and influence the change needed to advance safety for women and children in relationships, homes and communities.



# COLLABORATIONS

## Forums and Coalitions

#TotalShutdown  
 1 000 Women  
 ASIJKI  
 Community Local Networks of Care  
 Provincial Victim Empowerment Programme Forum  
 The GBV Prevention Network  
 The Gender Justice Forum  
 The National Violence Prevention Forum  
 The Western Cape Violence Prevention Forum  
 The Western Cape Women's Shelter Movement  
 The National Shelter Movement  
 The Shukumisa Coalition  
 The Western Cape Prevention Forum  
 Thuthuzela Care Centres Implementation Teams  
 Victim Empowerment Law Coalition  
 Vital Voices Global Partnership

## Network Partners

Amandla  
 Callas Foundation  
 Cape Town Drug Counselling Centre  
 Cathy Jane Abrahams Artist/Fundraiser  
 Centre for Law and Society (CLS), UCT  
 CESVI  
 Child Welfare  
 ChildLine  
 Community Cohesion  
 Community Law Centre (CLC), University of the Western Cape  
 Department of Social Development, University of Cape Town (UCT)  
 Desmond Tutu Foundation  
 Family and Marital Association of South Africa (FAMSA)  
 Gender Health and Justice Research Unit (GHJRU), UCT  
 Institute of Security Studies  
 Inyathelo: The South African Institute for Advancement  
 Justice and Women (JAW)

Kolisi Foundation  
 LifeLine  
 Local Clinics and Hospitals  
 Molo Songololo  
 National Institute for Crime Prevention and the Reconciliation of Offenders (NICRO)  
 Nonceba Family Advice and Support Centre  
 Open Democracy Advice Centre (ODAC)  
 Oxfam South Africa (OSA)  
 Philisa Abafazi Bethu  
 Pleace Awaken  
 Rape Crisis Athlone  
 Rape Crisis Cape Town  
 Rape Crisis Helderberg  
 Saartjie Baartman Centre  
 SafeLine  
 Scalabrini Centre  
 Sex Worker Education and Advocacy Taskforce (SWEAT)  
 Sisters Incorporated  
 SWAGGA  
 Sonke Gender Justice  
 SWAGGA

The Trauma Centre for Victim of Violence and Torture  
 The Triangle Project  
 Treatment Action Campaign (TAC)  
 Tshwaranang Legal Advocacy Centre (TLAC)  
 Women on Farms Project (WFP)  
 Women's Legal Centre (WLC)

## Government Services and Departments (Western Cape)

Department of Community Safety  
 Department of Correctional Services  
 Department of Health  
 Department of Social Development  
 The National Prosecuting Authority (NPA)  
 The South African Police Service (SAPS)  
 Vital Voices

## Voluntary Agencies

Centre for International Exchange (CIEE)  
 Connect 123  
 Stanford University

 <p>MAJOR DONORS</p>	 <p>AFRICAN WOMEN'S DEVELOPMENT FUND</p> <p>African Women's Development Fund</p>	 <p>Aviation Co-ordination Services (Pty) Ltd</p> <p>Aviation Coordination Services</p>	 <p>THE CARTER CENTER</p> <p>Carter Center Foundation</p>
 <p>Western Cape Government Social Development</p> <p>Department of Social Development (Western Cape)</p>	 <p>DG Murray Trust</p>	 <p>HEINRICH BÖLL STIFTUNG SOUTHERN AFRICA</p> <p>Heirich Böll Foundation</p>	 <p>KARUNA CHARITABLE FOUNDATION</p> <p>Karuna Charitable Foundation</p>
 <p>NACOSA/USAID</p>	 <p>National Lotteries Commission</p>	 <p>NoVo Foundation</p>	 <p>AFRICA OUTREACH PROJECT</p> <p>The Charlize Theron Africa Outreach Project</p>
 <p>GBVF RESPONSE FUND</p> <p>The GBVF Response Fund</p>	 <p>OPEN SOCIETY FOUNDATION FOR SOUTH AFRICA</p> <p>The Open Society Foundation for South Africa</p>	 <p>Solidarity Fund</p> <p>The Solidarity Fund</p>	 <p>Spotlight Initiative</p> <p>The United Nations Trust Fund - Spotlight Initiative</p>

# REPORT OF THE INDEPENDENT AUDITORS ON THE SUMMARY FINANCIAL STATEMENTS

## ***To the Members of MOSAIC Women's Training Service and Healing Centre NPC***

The accompanying summary financial statements, which comprise the statement of financial position as at 28 February 2022, the statement of comprehensive income, statement of changes in reserves and statement of cash flows for the year then ended, are derived from the audited financial statements of MOSAIC Women's Training Service and Healing Centre NPC for the year ended 28 February 2022. We expressed a qualified audit opinion on those financial statements in our report dated 08 September 2022.

The summary financial statements do not contain all the disclosures required by the International Financial Reporting Standard for Small and Medium-sized Entities. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of MOSAIC Women's Training Service and Healing Centre NPC.

## **Directors' Responsibility for the Summary Financial Statements**

The directors are responsible for the preparation of the summary of the audited financial statements in accordance with the criteria as required for the annual report as set out by the directors.

## **Auditors' Responsibility**

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (ISA) 810, Engagements to Report on Summary Financial Statements.

## **Opinion**

In our opinion, the summary financial statements derived from the audited financial statements of MOSAIC Women's Training Service and Healing Centre NPC for the year ended 28 February 2022 are consistent, in all material respects, with those financial statements. However, the audited financial statements of MOSAIC Women's Training Service and Healing Centre NPC for the year ended 28 February 2022 are subject to a qualification.

The basis for qualification of the audited financial statements is described in our qualified audit opinion in our report dated 08 September 2022. Our qualified audit opinion is based on the fact that in common with similar organisations, it is not feasible for the company to institute accounting controls over cash collections prior to initial entry of the collections in the accounting records. Accordingly, it was impracticable for us to extend our examination beyond the receipts actually recorded.

Our qualified audit opinion states that, except for the effects of the described matter, those financial statements present fairly, in all material respects, the financial position of MOSAIC Women's Training Service and Healing Centre NPC as at 28 February 2022, and of its financial performance and its cash flows for the year then ended in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities.

MGI BASS GORDON  
REGISTERED AUDITORS  
CHARTERED ACCOUNTANTS (SA)

PARTNER: DAVID DONNINGER  
REGISTERED AUDITOR  
CHARTERED ACCOUNTANT (SA)

CAPE TOWN  
22 SEPTEMBER 2022

## Statement of Financial Position

	2022	2021
	R	R
<b>ASSETS</b>		
<b>Non-Current Assets</b>		
Property and equipment	3 889 897	3 713 871
Intangible asset	5	5
	<b>3 889 902</b>	<b>3 713 876</b>
<b>Current Assets</b>		
Trade and other receivables	41 984	48 265
Cash and cash equivalents	3 198 045	3 765 498
	<b>3 240 029</b>	<b>3 813 763</b>
<b>Total Assets</b>	<b>7 129 931</b>	<b>7 527 639</b>
<b>RESERVES AND LIABILITIES</b>		
<b>RESERVES</b>		
Revaluation reserve	1 360 855	1 360 855
Non-distributable reserve	4 509 156	3 975 183
	<b>5 870 011</b>	<b>5 336 038</b>
<b>LIABILITIES</b>		
<b>Current Liabilities</b>		
Trade and other payables	325 102	391 601
Deferred income	934 818	1 800 000
	<b>1 259 920</b>	<b>2 191 601</b>
<b>Total Reserves and Liabilities</b>	<b>7 129 931</b>	<b>7 527 639</b>

## Statement of Comprehensive Income

	2022	2021
	R	R
Revenue	14 294 981	13 387 296
Other income	171 079	9 565
Operating expenses	(14 005 818)	(12 085 042)
<b>Operating surplus</b>	<b>460 242</b>	<b>1 311 819</b>
Investment revenue	73 731	91 977
<b>Surplus for the year</b>	<b>533 973</b>	<b>1 403 796</b>

## Statement of Changes in Reserves

	REVALUATION RESERVE	NON- DISTRIBUTABLE RESERVE	TOTAL RESERVES
	R	R	R
<b>Balance at 01 March 2020</b>	<b>1 360 855</b>	<b>2 571 387</b>	<b>3 932 242</b>
Surplus for the year	-	1 403 796	1 403 796
<b>Balance at 01 March 2021</b>	<b>1 360 855</b>	<b>3 975 183</b>	<b>5 336 038</b>
Surplus for the year	-	533 973	533 973
<b>Balance at 28 February 2022</b>	<b>1 360 855</b>	<b>4 509 156</b>	<b>5 870 011</b>

## Statement of Cash Flows

	2022 R	2021 R
<b>CASH FLOWS (USED IN) FROM OPERATING ACTIVITIES</b>		
Cash generated (used in) from operating activities	(341 123)	2 476 850
Interest received	73 731	91 977
<b>Net cash (used in) from operating activities</b>	<b>(267 392)</b>	<b>2 568 827</b>
<b>CASH FLOWS USED IN INVESTING ACTIVITIES</b>		
Purchase of property and equipment	(300 061)	(239 691)
<b>Total cash and cash equivalents movement for the year</b>	<b>(567 453)</b>	<b>2 329 136</b>
Cash and cash equivalents at the beginning of the year	3 765 498	1 436 362
<b>Total cash and cash equivalents at the end of the year</b>	<b>3 198 045</b>	<b>3 765 498</b>



# MOSAIC

TRAINING SERVICE & HEALING CENTRE  
combating abuse and gender-based violence

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